

**WORLDNET MOBILE SETUP** 

A SIMPLE GUIDE ON HOW TO USE YOUR PIN PAD





#### DOWNLOAD THE WORLDNET MOBILE APP

Open the App Store on iOS devices or Play Store on Android devices and search for "WorldNet Mobile". Select the WorldNet Mobile app, and install it.

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### PHONE/TABLET SETUP

After installing the WorldNet Mobile app, click on "Settings" on your phone/tablet and ensure that both Bluetooth and Wi-Fi/3G/4G are switched on.

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#### **BLUETOOTH PAIRING**

Turn on your WorldNet Mobile Pin Pad. On your phone/tablet, open the Bluetooth menu in "Settings". After a scan, your PIN Pad will appear and its device name will match the barcode number on the back of the PIN Pad. Once the PIN Pad appears, click "Pair".



#### WORLDNET MOBILE APP SETUP

Open WorldNet Mobile App. On the settings page input your Terminal ID and WorldNet Shared Secret. Once the PIN Pad is switched on you will hear a short beep which indicates Bluetooth is connected. If you do not hear this beep, please repeat the previous step.



#### **PROCESSING A PAYMENT**

On the WorldNet App enter the transaction amount and press "Pay Now". Hand PIN Pad to customer to enter their PIN. Check receipt on app to ensure payment has been approved. Send receipt to customer by text message or email.

#### **NEED HELP?**

For further information about pairing the PIN Pad or any support queries please contact us.



Ireland: 00353 (1) 524 2252 UK: 0044 (0) 203 393 4292



Mobilesupport@worldnettps.com



worldnettps.com